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*Traveling is an art that
is best fuelled by
passion.*

16 Days 15 Nights Ultimate Arctic Adventure with Tallinn, Estonia

FINLAND - ESTONIA - NORWAY - ICELAND

CONTACT US

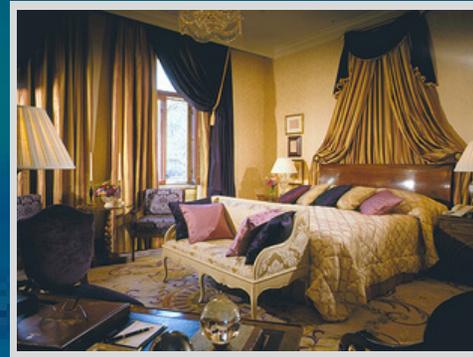
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Unit 1412 One Park Drive 9th Ave, and
11th Drive, Bonifacio Global City, Taguig

ITinerary

DAY 1 : ARRIVAL IN HELSINKI

Welcome to Helsinki! Upon arrival, your transfer will be waiting for you at the arrival area holding a placard with your name on it. The driver will then assist you to your vehicle. Once you have settled in, you will be brought to your hotel for check-in. The rest of the day is free for you to relax and acclimate with your new environment. Hotel: **Hotel Kämp**



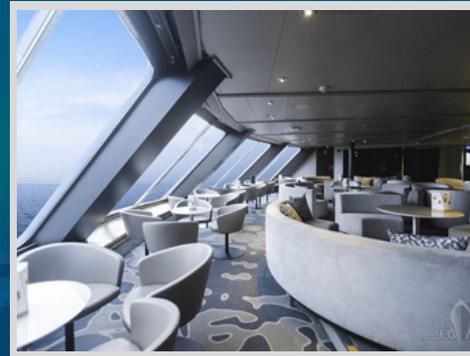
Hotel Kämp, the first five star hotel in Finland, in the heart of Helsinki you can feel the atmosphere of historic "Grande Hotel". Timeless elegant decoration and top class amenities assure you complete comfort and relaxation during your stay. The newly-renovated suites are like no other. Their abundant space and European elegance along with the entire Hotel Kämp experience make it possible for you to live like royalty. All suites offer separate living and resting areas decorated with romantic accents and elegant mahogany furniture as well as an upgraded marble bathroom. Welcome to Hotel Kämp!

DAY 2 : HELSINKI - TALLINN (Short Cruise)

Begin the tour with a short cruise ride to Tallinn.



Tallink Shuttle is the fastest way to travel between Helsinki and Tallinn all year round. Just couple of hours short visit to Tallinn is enough if you want to pop in one location or go shopping in the city centre.



Begin the tour with a short cruise ride to Tallinn.

Witness the culmination of cultures and history of a city built atop Germanic and Russian influence in its churches, castles and palaces.



Walk down the beautifully rustic and quaint street of Pikk Tänav, within the preserved Ancient Town taking you back into the medieval age.



Enter the historical Great Guild (Suurgild) and witness the lives of artisans spanning 500 years.



Opposite the Great Guild, find the magnificent Church of the Holy Ghost (Püha Vaimu Kirik) founded in the 13th Century.

At the end of the tour, blow steam off on the same luxury cruise liner back to Helsinki.

Hotel: **Hotel Kamp**

DAY 3 : HELSINKI TO IVALO

Check out from your hotel and transfer to the airport for your flight to Ivalo. Upon arrival to Ivalo Airport, you will be transferred to **Wilderness Hotel Inari** (approximately 30 minutes). Upon arrival you'll settle into your accommodation and enjoy a welcoming dinner.



Inari Wilderness Hotel an exquisite blend of comfort and wilderness. The location right beside Lake Inari makes the hotel the perfect place to see the Northern Lights. The restaurant's large windows give a panoramic view over the lake. Just five minutes from Sami village Inari's attractions and services, this top resort in Inari offers the perfect setting for combining quality accommodation with pristine nature and Arctic activities!

DAY 4 - 6 : ACTIVITIES

Reindeer farm visit

During this day, you will have a chance to meet an authentic reindeer herder and his herd. You will learn interesting facts about these semi-wild animals and the life up here in the north. There will be also possibility for a short reindeer sledge ride during your visit at the farm.



Ice fishing with Snowmobile sleigh

Hop on a snowmobile sleigh and head out for a calming day trip full of ice fishing and magnificent sceneries. We will take you to the best spots for catching some fish, camp there and test our luck. During the day, we will enjoy warm drinks and have lunch by the open fire – if we're lucky, it will be fresh fish we caught ourselves! If you wish to take a day to relax like the locals do, this is the way to do it!



Snowshoeing trip

Snowshoeing in Winyter Wonderland is something you really enjoy! Quietness of the woods and white snow around you makes the magical feeling you never forget. During the day you may see even some forest animals.



Husky Safari

Husky safari is a 'must do' experience when visiting Lapland. You will be taught how to handle the sled before you head out for the husky safari, where the huskies will pull your sled through the beautiful winter scenery. Enjoy the excitement of the dogs before the start, and the serene silence once they get to do what they love – run in the snowy scenery. You will have lunch before or after the activity, and the musher will also show you around the husky farm. All our husky safaris are based on two people sharing a sled unless otherwise stated.

Aurora Snowmobiling

Nighttime snowmobiling is exhilarating experience. We will head out in search of good location, trying to spot some Aurora Borealis. If the northern lights appear, we will stop and admire the show. We will also have warm drinks to keep us warm and comfortable during the activity.

Aurora Camp

This trip takes you to one of our specifically chosen camp spots, where we will try to catch the northern lights. You will be comfortably seated in a sledge, pulled by a guide's snowmobile. We will have open fire and warm drinks while waiting for the sky to show its magic.

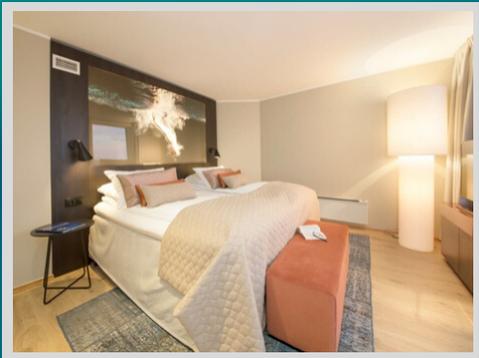
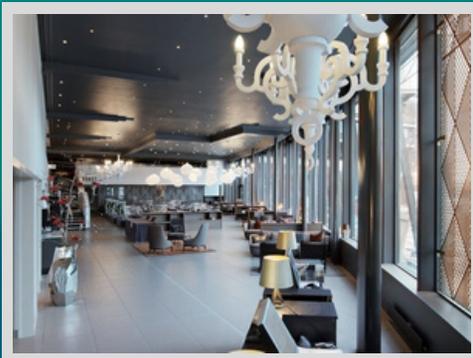
Aurora Hunt by Car

Aurora Hunt by Car is one of our well-known aurora gazing activities. We will try to hunt down the Auroras with a car. On good weather, we will head for one of the specific camp spots, to try and photograph this phenomenon. If the weather doesn't look so promising, we'll head further out in search of clearer skies. During the trip, guide will serve some warm drinks and snacks.



DAY 7 : IVALO TO TROMSO

After breakfast, you may proceed to the airport for your flight to Tromsø. Upon arrival, you will be transferred to your hotel, **Clarion Hotel The Edge**



Welcome to Scandic Ishavshotel, the hotel that won the award for the county's best hotel breakfast in 2017! Stay right by the quayside in Tromsø, the 'Paris of the North', and enjoy fantastic views from this hotel. Experience the northern lights in the winter and the midnight sun in the summer. Fresh seafood is available at the Roast restaurant. Flexible meeting rooms and excellent workshop and conference facilities.

DAY 8 : TROMSO

ARCTIC FJORDS ROADTRIP

After picking you up at your hotel, we leave Tromsø behind us and visit Kvaløya ("Whale Island"), where we visit some of the most beautiful landmarks that make Tromsø one of Norway's most popular destinations.



We often see reindeer and elk crossing the road, sometimes we can spot sea eagles and seals hunting for fish. From mid October to late January whales visit Tromsø's fjords to feed on herring. During that time there is a good chance we will spot humpback whales and orcas from the shore.

We have a light lunch and hot drinks around a campfire. Throughout the trip we will take stunning photographs of the landscape and you that we will share with you after the trip. We have warm clothing on board, in case you get cold, but please wear something wind and rain proof. Return to Scandic Ishavshotel after this wonderful tour.



NORTHERNLIGHTS MINIBUS CHASE

At night, you will be picked up outside your hotel. We will leave the city lights behind us and drive to where we expect the clearest weather conditions that night. On some nights this may lead us to the coast around Tromsø, on other nights we may drive all the way into Finland.



Once we've found clear sky, we will look for a scenic spot to set up our camp for the night. On some nights the Aurora appears right away, on other nights we have to be patient. Sometimes we see a faint greenish line across the horizon, sometimes it's a bucket full of colors dancing in the sky. The Northern Lights appear on most nights, but they are not always strong, which is why we highly recommend joining several chases to increase your chances of seeing a good show.



DAY 9 : TROMSO ISLAND TOUR (PRIVATE)

The tour will take you to some of the must-see attractions including entrance to Tromsø Museum and a breath-taking view from Fjellheisen cable car. Immerse yourself in Tromsø and visit all the best attractions at once! Start the tour in a BMW 740Le and meet your experienced driver and knowledgeable English-speaking guide.



Visit the city's most iconic attractions, learn in Tromsø Museum about Norway's indigenous Saami people and the phenomenon of Northern Lights. Crossing Tromsø bridge to the mainland, we will pass the magnificent Arctic Cathedral before we jump on the Fjellheisen cable car.



After a quick ride up above the sea, you will enjoy the breathtaking view of Tromsø island and beautiful Arctic surroundings.

The cable car runs from Solliveien in Tromsdalen up to the mountain ledge Storsteinen (421 m above sea level) in just four minutes.



The two gondolas, known as Seal and Polar bear, each have a capacity of 28 passengers. From the viewing platform at the upper station, you can enjoy spectacular panoramic views of Tromsø and the surrounding islands, mountains and fjords. At the fully licensed Fjellstua restaurant, you can enjoy a delicious meal based on local produce or select light meals from the cafe menu, while you take pleasure in the view. Then, you will be transferred back to your hotel for your Northern Lights Minibus Chase.

At night, enjoy another **NORTHERN MINIBUS CHASE**. We will take pictures of the Northern Lights and you and share them with you after the trip. If you decide to bring your own camera, we will also help you set it up and teach you all you need to know to take home great shots of the Aurora and the stunning landscape around us.



The weather in Tromsø doesn't matter to us, as we usually find clear sky in the nearby micro climates, which makes Tromsø the perfect base to start our adventure.

This tour is specifically designed for those who are up for a real chase, which often involves traveling long distances and returning late. Our reward is an excellent success rate in finding clear sky and catching the Northern Lights.



DAY 10 : TROMSO ICE DOME VISIT

Treat yourself to a guided tour direct from downtown Tromsø to the magical new winter wonderland of Tromsø Ice Domes; a day visit to an ice hotel. Set among high mountains in the beautiful Tamok Valley, Tromsø, Ice Dome is constructed each year when the Polar Night approaches.



This allows the hotel to always create new carvings and themes to ensure that every year, is a new experience. The snow and ice art reflects the unique bond between man and nature in a unique and breath-taking manner. Our focus is to create a story carved into the ice and snow based on local history, culture and wildlife. Come experience this story on our guided daily tour.

On arrival at Tromso Ice domes, you will be greeted by your guide who will inform you about the construction process, answer any questions and serve you a complimentary non-alcoholic ice shot at the stunning ice bar. You will be able to purchase other drinks and order a delicious light lunch, which will be served in the ice restaurant or "Gabba", the warm restaurant. After the tour is over, you will get a chance to meet a small group of reindeer directly outside our ice domes for a visit and feeding. This extra portion is free of charge for all guests.

DAY 11 : TROMSO TO REYKJAVIK

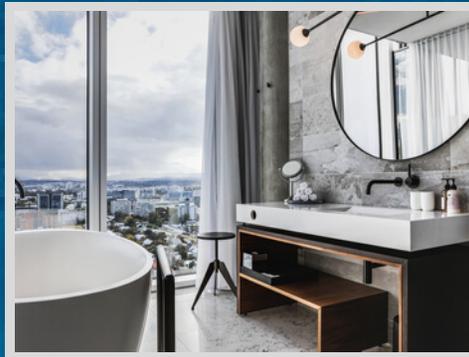
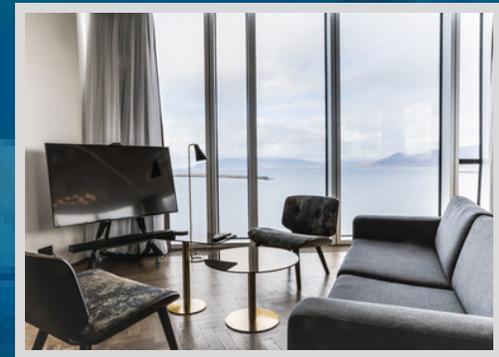
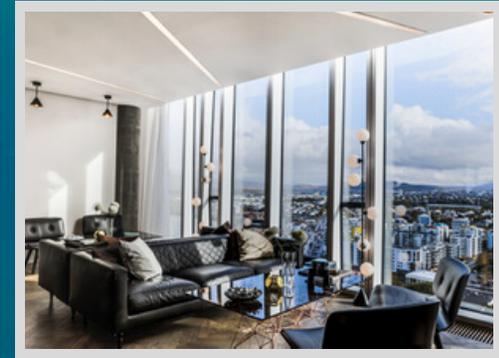
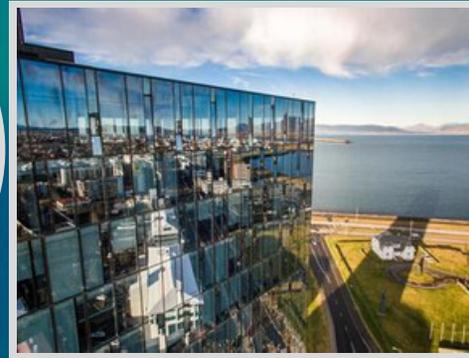
Today you will depart Tromso. Check out while your transfer waits for you at your hotel lobby. Once everything is ready and you are settled into your vehicle your driver will take you to the airport for your flight to Reykjavik. Upon arrival your transfer will be waiting for you at the arrival area. Once settled in your vehicle, you will be brought to the Blue Lagoon. A wonderful relaxing experience for you and your companions. After, you will be brought to your hotel for check-in. Rest and acclimate for the rest of the day.



We suggest you walk around downtown Reykjavik. You may also see HALLGRIMSKIRKJA TOWER then to the sea front to see the SOLFARID. A visit to the music house HARPAN is a recommended visit. Hotdog at BAEJARINS BEZTU PYLSUR would be a great lunch. Next, a walk to the OLD HARBOUR to see the whale hunting boats. You should also visit the PARLIAMENT of Iceland and the garden behind it before you proceed to TJORNIN and the CITY COUNCIL house.

Enjoy Northern Lights luxury Private tour at night (when conditions are best)

Hotel: **Tower Suites**



Tower Suites Reykjavik is a new private abode in Iceland, ideal for those with an appetite for comfortable living or anyone who wants to marvel at what life has to offer. The eight suites are on the 20th floor of one of the city's more defining buildings, which adds flavor to the intriguing skyline. Each suite has its distinctive character, and with a full panoramic view in every direction, you'll enjoy one of the rarest outlooks of the city and the neighboring mountain range, privy to a view that varies as the weather and even the light changes.

DAY 12 : GOLDEN CIRCLE (Iceland)

On this most popular tour, we take you to see the top attractions in Iceland. Start the day by driving out to the city through the valley of MOSFELLDALUR and crossing the highlands of MOSSFELLSHEIDI.



Now we start to see the amazing views across THINGVELLIR, UNESCO park which is famous for its history of accommodating our first parliaments in the world 960, you will also experience the geological aspect of the earth seeing the ATLANTIC RIFT rising up showing a big LAVA WALL.



Next we pass the lake of PINGVALLATN with amazing views before we drive through LAUGAVATN before coming into the GEYSIR hot springs area, this is where you will see the famous STROKKUR hot spring erupt every 10 minutes high up in the air.



After Geysir we will take you to the great waterfall of GULLFOSS to enjoy the views across the 3-level cascading waterfall which will leave you breathless. We will have a lunch stop at either Gullfoss or Geysir depending on the group wishes.

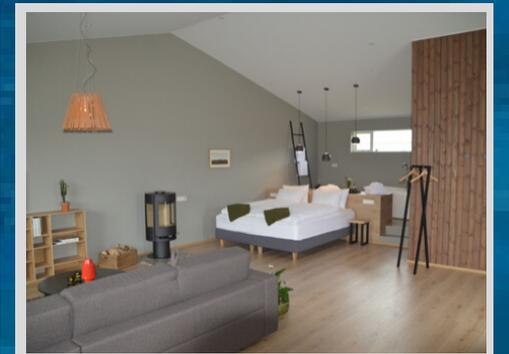


The tour will end on a swim at the secret lagoon (Gamla Laugin).

The Secret Lagoon (Gamla Laugin) is a temperate geothermal hot spring located just off Iceland's famous Golden Circle Route in the South of the country. This makes it ideal for a relaxing, replenishing soak after a hard day's sightseeing, amidst some truly magnificent scenery.



Hotel: **Stracta Hotel**



Stracta Hotel is located on the south coast of Iceland. We invite travelers to enjoy the comfortable atmosphere and delightful experience of our hotel. We wish to provide a smooth and welcoming overall visitor experience. Our guests and their needs are our first priority. All our guests are welcome to use the hotel saunas and hot tubs, located in the hotel garden.

DAY 13 : SOUTH COAST (Iceland)

Today we will continue to follow the most popular destination in Iceland, the South Coast. We stop at SELJALANDFOSS waterfall, the one you can walk behind, we will also have a look at GLJUFRABUI waterfall.



Next, we continue and enjoy having the views up to EYJAFJALLAJOKULL mountains with its spectacular waterfalls and hidden faces in the rock formations. If the weather is good you will be able to view the top of EYJAFJALLAJOKULL glacier volcano which erupted in 2010.



Next, we will stop at SKOGRARFOSS waterfall one of the famous waterfalls with the gold hidden behind.



Next, we continue the drive and have a look at spectacular views by the coastline, now we stop at the mighty SOLHEIMARJOKULL glacier which is part of MYRADALSJOKULL glacier. Then we head off to enjoy the great promontories of DYRHOLEY to or the 'door island' and sometimes we are able to see puffins from there.

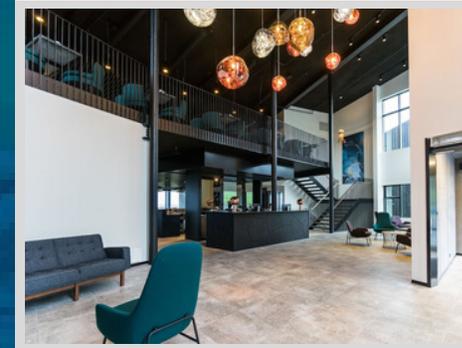


Now we stop at REYNISFJARA black sand beach where you will have the opportunity to see the basalt column cave and REYNISDRANGAR rocks which are located near the town of VIK.



On the way to Jokusarlon we will visit SKAFTAFELL if time allows (or on the way back). We then have a 2-hour glacier walk at SOLHEIMAJOKULL.

Hotel: **Fosshotel**



Fosshotel Reykjavík, Iceland's largest hotel stands prominently in Reykjavík's business district, only a short walk from the main shopping area. Here, from the heart of the city, you can easily explore Reykjavík's magnificent architecture, captivating history, vibrant markets and rich culture – ideal starting point for experience the best of everything the city has to offer.

DAY 14 : SKAFTAFELL & JOKULARLON GLACIAL LAGOON PRIVATE TOUR (Iceland)

Today we will explore the spectacular nature of VATNAJOKULL National Park, SKAFTAFELL, and the magnificent GLACIAL LAGOON which is the largest glacial lake in Iceland. The standard icebergs of DIAMOND BEACH look like diamonds on black velvet.



You have an option to do sailing on the Jokulsarlon lake if conditions and time allows.

In the end of the day we will drive back home and stop at the places we skipped the day before. We will then head to CRYSTAL CAVE.



Hotel: **ION Adventure Hotel**



Less than an hour's drive from the hustle and bustle of Reykjavík and set against a backdrop of majestic mountainous lava fields, ION Adventure Hotel is an unforgettable experience. Whether you are seeking a quiet, soulful soak beneath the Northern Lights, a challenging trek across an ancient glacier or a day of fly-fishing in plentiful icy rivers – at ION Adventure Hotel, these are only a wish away. ION's location by the "Golden Circle" route makes it the perfect base from which to explore Iceland's rich heritage, hardy flora and fauna, and myriad opportunities for extreme adventure. Close to Thingvellir National Park (a UNESCO World Heritage Site), ION provides easy access to all the essential attractions of "the land of fire and ice".

DAY 15 : BORGARFJORDUR PRIVATE TOUR

We will wake up and spend the day to enjoy the pearls of the WEST. We will start by driving through SKORRADALUR passing the SKORRADALSVATN lake to HRAUNFORSSAR and BARNAFLOSSAR waterfalls.



Next we go to see the largest hot spring in Iceland DEILDARTUNGUHVER which supplies hot water for the towns of Borgarnes and Akranes.



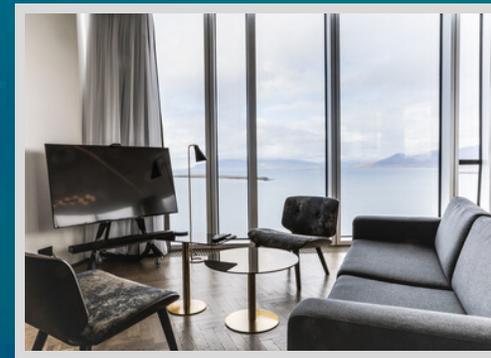
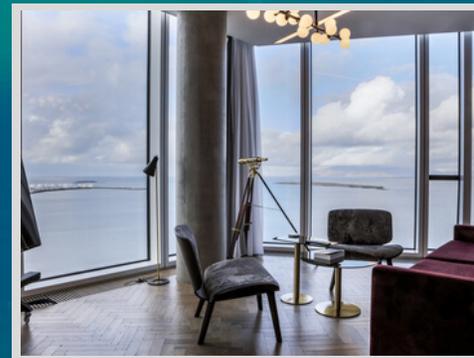
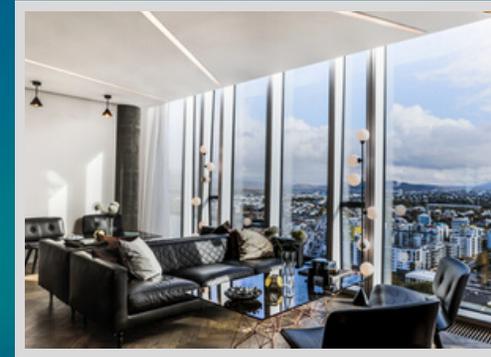
Enjoy an exhilarating snowmobile ride on Langjökull Glacier – a thrilling way to explore one of nature's most impressive phenomena.

Then, get ready to see the glacier from a totally different perspective as we travel through a man made ice tunnel that traverses its icy heart.



The man-made tunnel in Langjökull glacier is the largest of its kind in the world. We'll explore the tunnels for one hour, stopping at the built-in chapel. Venture deep into the heart of Iceland's Ice Age not far from Reykjavik!

Hotel: **Apotek Hotel Reykjavik**



DAY 16 : DEPARTURE

Check out from your hotel for your flight to Rome.

END OF TOUR



NOTE:

Itinerary is subject to change, depending on the flight availability of your preferred travel dates.

Inclusions:

FLIGHTS:

MNI-HEL
HEL-IVL
IVL-HEL-TOS
TOS-OSL-KEF
KEF-MNL

ACCOMMODATION:

Helsinki- Hotel Kamp/2 Nights
(Kamp Suite, King Room)

Inari: Wilderness Hotel Inari / 4 Nights
(Aurora Cabin)

Tromso- Scandic ishavshotel / 4 Nights
(Master Suite)

Iceland - Tower Suites / 2 Nights
(Corner Suite)

Hotel Stracta / 1 Night
(Deluxe Suite with Private Hot Tub)

Fosshotel/ 1 Night
(Fosshotel Glacier Lagoon Suite Room)

Ion Adventure Hotel / 1 Night
(Thermal Junior Suite)

TRANSFERS:

All Airport and Tour Transfers as mentioned on the itinerary

ACTIVITIES:

TALLINN Short Cruise (from Helsinki)

INARI:

Reindeer farm visit with short reindeer ride
Ice fishing with Snowmobile sleigh
Snowshoeing trip
Husky Safari
Aurora Snowmobiling
Aurora Camp
Aurora Hunt by Car

TROMSO:

2 Nights - Northern Lights Minibus Chase (small group-shared)
Arctic Fjords Roadtrip (small group-shared)
Tromso Ice Dome Visit (small group-shared)
Northern Tromso Island Tour (Private)

ICELAND:

Blue Lagoon Experience
Northern Lights luxury Private Tour (when conditions are best)
Golden Circle Private Tour
Secret Lagoon (Gamla Laugin)
South Coast Private Tour
Glacier walk at Solheimajokull
Jokulsarlon Private Tour
Crystal Cave
Borgarfjordur Private Tour
Into the Glacier with snowmobiling at Langjokull Glacier

Exclusions:

Applicable Entry Visas
Comprehensive travel insurance
Meals not specified
Items of a Personal Nature & Gratuities.
Any other items not mentioned in the itinerary

BOOKING CONDITIONS

We at Travelux Co. want you to have the most luxurious and undoubtedly stress free trip. Therefore, we provide the following booking conditions for you to know your rights and obligations with us. Please take the time to read them carefully. Upon confirmation of your trip, we are to assume that you have read and agreed to the conditions that are stated below. We believe that our trips and tours are made for travelers who seek luxurious 5-star treatment, private & unique, enjoyable and memorable experiences as a VIP client. In these booking conditions, all references to "itinerary", "trip", "tour", "booking/s", "excursion/s" means your holiday arrangements with us at Travelux Co. unless stated otherwise. For references to "you", "your", "party", "individual", "companions", "client/s", "traveler/s" means all the people named in the booking of the trip with us. For references to "we", "our" and "us" means Travelux Co.

All the information below will be as is unless agreed upon otherwise. These conditions can be updated and changed at any point in time without notice.

PAYMENTS

Upon choosing your preferred itinerary, a deposit will need to be made to secure your holiday trip with us. All our trips require a non-refundable deposit of 30% of your trips total cost. The deposit amount will be provided to you via email on the day of booking. Payment must be made 4 days after receiving the email. The full payment will need to be made 8 weeks prior to your departure date after the deposit has been received. If we do not receive all your payments in full by the due date provided to you by us, we will assume that you have cancelled your trip and we will be entitled to keep all payments and deposits made until that date. In case you want to keep your reservation and booking with us but have exceeded the due date, we will need a proper email requesting an extension. Please note the extra charges will apply. We only accept online wire transfer, paypal and cash payment. All payments will be charged in Philippine Peso (PHP) currency or United States Dollars (USD) currency.

FLIGHTS

Upon booking your flight, you will be required to pay the full amount of the plane ticket to secure your spot. This is on top of the 30% non-refundable deposit of your chosen tour/itinerary.

In the event that a flight is cancelled or postponed for whatever reason, Travelux Co. will do its best in adjusting and/or fixing the tour schedule in case it is affected. However, Travelux Co. will not be fully liable in case the tour schedule will entirely be skipped due to flight delays or cancellations.

CANCELLATION POLICY BY YOU (CLIENT)

Should you or any one of your companions choose to cancel your booking, for any reason, once it has been confirmed and paid, you will be entitled to a refund. (GMT +3) However, the refundable amount will depend on the days prior to your trip and will exclude the initial 30% booking deposit. (Note: Only few Airline companies provide refunds, therefore, please be advised that your airfare will be non-refundable, if not, it will be depending on the policy of the airline of your choice.)

CHANGES/ CANCELLATIONS BY US (TRAVELUX CO.)

We at Travelux Co. mostly rely on our partners and affiliates on the itineraries that we craft for you and your companions, however, we will do everything to make sure that all inclusions in our itineraries are seamless and are up to par for you and your companions during your chosen trips with us. In no circumstance will we cancel your trip with Travelux Co. after confirmation of booking unless there are reasons beyond our control that make it impossible to continue. In the unlikely event of Travelux Co. needing to cancel your trip, a reasonable refund will be made to you in correspondence with our partners and affiliates. In regard to minor changes in your itinerary, including but not inclusive to bus departures, activity visit times or other unforeseen schedule changes, you will be notified accordingly.

FLIGHT REBOOKING

After booking a flight with us, if any client is not able to travel on the agreed upon date, the individual has the right to rebook their chosen itinerary to a different date. However, the individual must notify Travelux Co. as soon as they have decided via email to sales@travelux.ph stating the reason for rebooking and the chosen date of the rebooking. Kindly note that rebooking conditions depend on the particular booking class confirmed. You may need to pay rebooking fee, fare and tax difference, and agency processing fee depending on the availability at the time we process the changes. Note: What is specified in this section is possible but not promised, it all depends and is subject to the airline conditions.

GENERAL HEALTH & FITNESS / MEDICAL CONDITIONS / DISABILITIES

We at Travelux Co. want all our clients to have an extravagant holiday with us. In order for us to build the itinerary that fits all the wants & needs of the pair/group, we need to know if the group, family, or individual may have some health issues, medical concerns and/or disabilities. Some tours may require a lot of walking and we want all our clients not to have difficulty or put a strain on themselves when on a trip with us. Due to that fact, it could be both very physically draining and mentally challenging. With that being said, we require our clients who want to participate in our trips and tours to be at a physical level that can allow them to get the most out of their trip or be prepared with any means of medication that they may need while on tour. However, we believe in making dreams come true and providing the utmost luxurious and memorable trips, therefore, we do cater to people with disabilities, medical conditions and other health conditions, but we will have to arrange all the needs prior to booking as it will take a lot of pre-planning and would have additional costs. For those clients who want to travel with us and have said conditions above, please note that you will have limited options as well.

PRICES

We at Travelux Co. do not disclose prices for our tours and packages on our website, as we provide all our clients with different and unique itineraries and experiences which may include special requests, preferences among others. Please note that we do not itemize our itineraries.

CLIENT RESPONSIBILITIES

Being part of our tours, you agree to accept the authority of the Travelux Co. team and decisions made by our employees, partners and affiliates while on your trip with us. If, in any case, the opinion of any such person(s) stated above on your level of fitness, health related concerns, and/or conduct any time before or during tours deem to be endangering or at least appears likely to endanger your health, wellbeing, any third party of the group, you will be excluded from all or part of the tour without compensation or refund.

CLIENT CONDUCT

Being a traveler and visiting a different country, the culture and attitude of people may not be like yours, therefore, we highly request all our clients to show proper conduct, have decent behaviors, and a respectable attitude upon traveling with us. We expect our clients to show proper decorum when touring around, visiting UNESCO protected world heritage sites around the world and interacting with village or town locals. We in no circumstances approve or encourage any inappropriate behaviors, use of language and any form of harassment towards fellow partners and affiliates.

SPECIAL REQUESTS

If you have any special requests during your trip for birthdays, surprises, or any other kind, please let us know ahead of time so that we can do whatever we can, legally, to make the request a possibility, with additional cost.

INSURANCE

For Travelux Co. is a luxury travel agency, we highly encourage our clients to have or secure travel insurance before booking a trip with us. We do not in any terms provide life and travel insurance, or any form of insurance during your trips with us. Hence, we will not be liable for any loss, or damage to you and/or your personal belongings.

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For Travelux Co. is a luxury travel agency, we highly encourage our clients to have or secure travel insurance before booking a trip with us. We do not in any terms provide life and travel insurance, or any form of insurance during your trips with us. Hence, we will not be liable for any loss, or damage to you and/or your personal belongings.

FORCE MAJEURE

Travelux Co. wants all our clients to know that except where otherwise expressly shown and stated in our booking conditions, we regret that Travelux Co. cannot be liable or pay you any compensation in cases where performance of our duties under our agreements with you are prevented and/or affected by, or that you otherwise suffer any damage, loss and/or expense of any kind as a result of force majeure. In the booking conditions of Travelux Co., force majeure means that in any such event which Travelux Co. or any of our service suppliers/ providers / affiliates or other services in question could not, even after highly anticipated and due care, avoid or have foreseen. These events may include but are not limited to war, terrorist pursuits, riots, natural or nuclear disaster, civil strife, closure of airports, industrial conflicts, unfavorable weather conditions, technical problems with our transportation, strikes, fires and all other similar kinds of events that are beyond our control whether such events are actual or threatened.

DAMAGE AND LIABILITIES

Once you have booked a trip with Travelux Co. you must be aware that we do not hold any responsibility when it comes to damage and loss of personal belongings, ticket losses and missed planes or ferry rides by you. As stated above, we recommend our clients to apply for their preferred insurances to avoid any headaches during the trip. *All of your trips activities, transportation schedules, tickets (plane, ferry, etc) , important notes will be stated in the travel app that will be given to you 1-2 weeks prior to your holiday.

DIETARY REQUIREMENTS

We want our clients to be open to let us know a bit about them before booking their trip with us. With that being said, we would like our clients to know that it is their responsibility to tell us if they, or anyone in their party have any dietary preferences or

needs, allergies and other forms of diet related concerns for us to know what restaurants to bring you and/or suggest to you. Also, we would always like to be made aware of all these concerns to be able to plan your trip properly and avoid any unwanted or unforeseen problems.

COMPLAINTS

For any complaints regarding your trip with Travelux Co. or cold encounters with our partners and/or affiliates, we highly encourage you to email info@traveluxx.ph . Once we have received and reviewed your email, we will address the matter right away and resolve the problem and/or concern as soon as possible.

Privacy Policy

For Travelux Co. is a luxury travel agency, we understand that privacy is of utmost importance to you. We want you and your companions to experience to be of the best, hence, we want you to know that when dealing with such information it is our priority to make your transactions with us confidential. This is to be able to provide you with a safe and trusting relationship with Travelux Co. We want you to know that the type of personal information we gather and hold for the individual/s is, of course identifiable. We at Travelux Co. only asks for general information needed for tickets and bookings of your trip, hence, sensitive information such as race, political beliefs, and religion are not discussed unless the client has specific activities that require us to do so. Upon booking with us, we will send you a form asking a broad range of personal information which is necessary for us to provide you with our services. These vary from the type of product or service you choose. NOTE: If we are not able to collect the necessary personal information about you and/or your companions, we may not be able to provide you with the assistance, products and/or services that you may require on your trip.