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*Traveling is an art that
is best fuelled by
passion.*

TAILORED LUXURY

18D17N Luxury Adventure of Peru, Bolivia & Chile

PERU-BOLIVIA-CHILE

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ITINERARY

DAY 1 : ARRIVAL IN LIMA

Welcome to Lima!

Lima is the capital and the largest city of Peru. After Cairo, this sprawling metropolis is the second-driest world capital, rising above a long coastline of crumbling cliffs.



Upon arrival, your hotel transfer will be waiting for you at the arrivals area holding a placard with your name on it.

Hotel: **Belmod Milaflores Park**



Set in one of Lima's most fashionable areas, Belmond Miraflores Park takes you straight to the heart of all that's best about this great capital city. This luxury hotel combines personalized service, exceptional dining and indulgent facilities to create the perfect base from which to explore. Colonial architecture, superb museums with Inca gold and Pre-Columbian antiquities, and glamorous shops, bars and restaurants are all just moments from the hotel.

**DAY 2: PRIVATE FULL DAY TOUR
NAZCA LINES/ HUACACHINA DESERT
OASIS AND SAND DUNE BUGGY
EXPERIENCE**

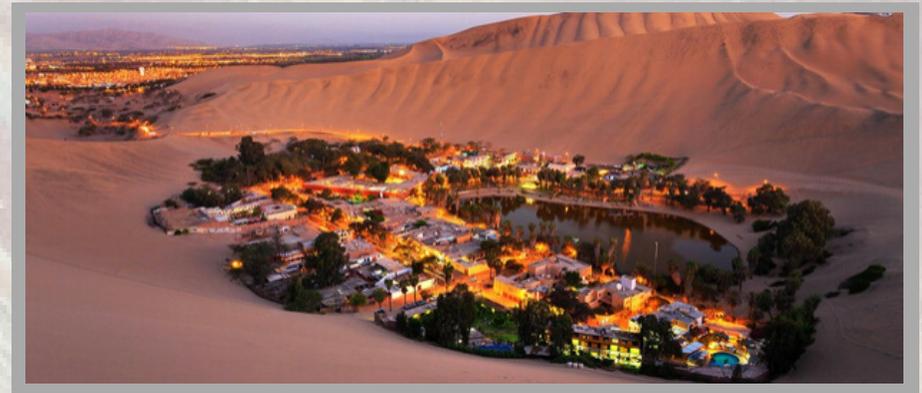
This tour has the fastest and easiest way to see the Nazca Lines in Peru. You will save a total of six hours of travel time, compared to traveling to Nazca. Your tour starts when we pick you up at your hotel at the designated hour. From there, you will take a scenic drive along Peru's southern coast, from Lima to the seaside town of Paracas.

This trip takes 3 hours & 45 minutes, and once you arrive in Paracas, we will transport you to the nearby airport in Pisco. When your flight time arrives, you will get onboard a modern Cessna Grand Caravan, an aircraft that comfortably holds up to 12 passengers. After an exciting flight over the Nazca Lines, which takes 90 minutes, the plane will land back in Pisco.

During your flight you will enjoy a spectacular opportunity to see 12 of the most famous Nazca Lines, including the hummingbird, dog, hands, astronaut, tree, spider, whale, lizard, shark and more. After, you can choose whether to return home immediately or purchase and eat a seafood lunch in Paracas first.



Next, you will visit the desert oasis of Huacachina which has served as the site of one of the most popular adventure tours in South America: the dune buggy and sandboarding tour. People of all ages - including kids, teenagers, and adults - all visit Huacachina and climb into a 4-wheel-drive dune buggy driven by a professional driver.



Enjoy riding in the dune buggy, up and down the dunes at fast speeds



Try the adventure sport of “sandboarding”. This is just like snowboarding, but instead of snow you will be boarding on the fine-grained sand of the desert. If you aren’t athletically talented, no problem! Just lay on your stomach on the board, and go “sand sledding”. This is faster, lots of fun, and doesn’t require any patience or ability.



Hotel: **Belmod Milaflores Park**

DAY 3: LIMA TO CUZCO

Today you will depart the beauty that surrounds Lima. Your transfer will take you to the airport for your flight to Cuzco after you check out from your hotel.

Welcome to Cuzco!



Upon arrival in Cuzco, your transfer will await you at the arrivals area holding a placard with your name on it. Once settled, you will be brought to your hotel.

Hotel: **Sol Y Luna**



Set in charming bungalows with Peruvian decor in the Sacred Inca Valley, Sol y Luna - Relais & Chateaux features a spa, a gym and a sauna. It offers rooms with free WiFi overlooking the Urubamba Valley. Cusco is 37 mi away.

Decorated with traditional Andean themes, rooms at Sol y Luna are fitted with stylish furnishing. All of them have heating and private bathrooms. A buffet breakfast is served daily. Peruvian specialties and international dishes can be enjoyed at one of the two property restaurants, alongside a special Peruvian Paso horse show, featured daily at noon. There is a lounge bar on site. Guests can benefit from several beauty treatments at the spa, which features a sauna, jacuzzi and a fitness center. Yoga and Tai Chi lesson are provided, and bikes can be rented to explore the valley. Sol y Luna is 16 mi from Ollantaytambo train station and 37 mi from Velasco Astete Airport in Cusco.

DAY 4: RAINBOW MOUNTAINS

Today you will get to visit the astounded natural wonders of Peru, the Rainbow Mountains. Enjoy a private tour of this beautiful wonder. Vinicunca, also called Montaña de Siete Colores (Mountain of Seven Colors) is located in the Andes in the Cusco region of Peru.

Hotel: **Sol Y Luna**



DAY 5: CUZCO - MACCHU PICCU

Upon check out, you will be transferred to Poroy Station, the station where the luxurious train Belmond Hiram Bingham will depart, arriving at Machu Picchu Station in about 3 hours and 30 minutes.

Dine and dance your way between Cusco and Machu Picchu aboard this enchanting luxury train. A visit to a once-in-a-lifetime place calls for a once-in-a-lifetime journey. Sink into an armchair in the 1920s-style carriages, where polished wood and brass catch the light. Make your way to the Observation Car to watch the sun rise or give way to starry skies. Your Peruvian adventure has begun.

Heading towards Machu Picchu, your experience begins with a delicious welcome cocktail. Then savor a brunch and gourmet lunch as you admire the ever-changing scenery in the early light. The return journey can feel like a different world. See the Sacred Valley from a new perspective as the day draws to a close, and anticipate a true fine dining experience.



Dining includes non-premium beverages and a superb wine selection. You'll also have the chance to dance to the beat of the Peruvian cajón and tambourines with traditional live music.

Upon arrival, you will be transferred to your Hotel.

Hotel: **Belmond Sanctuary Lodge**



A 9-minute walk from Machu Picchu's Temple of the Three Windows, this tranquil mountain hotel is a 10-minute walk from the Sacred Plaza and 6 km from the Museo Manuel Chávez Ballón. The elegant rooms and suites offer complimentary Wi-Fi, flat-screens and DVD players, as well as seating areas and minibars.

Upgraded rooms add panoramic mountain views and terraces, while suites have living areas with sofas.

DAY6: SACRED VALLEY/ MACCHU PICCHU/ HUAYNA PICCHU

We will travel through the Sacred Valley, one of the most famous tourist routes in all of Peru. We will visit Machu Picchu, knowing its history and its wonderful architecture.

Machu Picchu is an Incan citadel set high in the Andes Mountains in Peru, above the Urubamba River valley. Built in the 15th century and later abandoned, it's renowned for its sophisticated dry-stone walls that fuse huge blocks without the use of mortar, intriguing buildings that play on astronomical alignments and panoramic views. Its exact former use remains a mystery.



Huayna Picchu Tour: Then we will go up to Huayna Picchu, the road is very steep and narrow but it is accessible, you should not miss the climb that includes several sections with steps and steps carved in the living rock. It is worth the effort, as the view is breathtaking and the memories of the trip will be unforgettable. It is important to know that income to Huayna Pichu is limited to 400 per day in two groups, Group 1 from 7:00a.m. to 8:00a.m. and Group 2 from 10:00 a.m. to 11:00 a.m.



To sleep at Skylodge, people must climb 400 mt. of Via Ferrata or hike an intrepid trail through ziplines. One night at this place will make your dreams come true.



Hotel: **Belmond Sanctuary Lodge**

DAY 7: SKYLODGE / VIA FERRATA/ ZIPLINE EXPERIENCE

After checking out from your hotel, you will be transferred to Machu Picchu Train Station where you will take the train going to Ollantaytambo Station.

Upon arrival, you will be picked up and transferred to Sky Lodge. Located in the Sacred Valley of Cuzco, Peru, the exclusive Skylodge Adventure Suites offers you the chance to sleep within a completely transparent hanging bedroom, that allows you to appreciate the impressive view of this magic and mystic valley.

Measuring 24 ft. in length and 8 ft. in height and width, the capsule suites are composed of six windows and four ventilation ducts that ensure a comfortable atmosphere. Safety is insured by having the exit portal located in the upper part of the craft.



The Sacred Valley zip-line gives people the opportunity to fly over this magical valley, The zip line has 7 lines, from 150mt to 700mt, for a total of 2800mt.



DAY 8: CUZCO DAY TOUR

You will be picked up from your hotel in Cusco at around 1:14 pm to take you to our bus and start the tour of Cusco and its surroundings. Get the chance to visit the following archeological and religious attractions from the Inca Culture: Tour of Qoricancha Temple and the Santo Domingo Convent.



This is a religious center known as “Temple of the Sun”, actually, it was the most important Temple in Inca Times. What stands out here is the impressive engineering that was employed in its construction, and the paintings from the Cusquenian school housed inside. Tour the Cathedral and its colonial and religious monument of extraordinary artistic value; a variety of artistic works are found there.



Located 3 km. outside of Cusco is the Sacsayhuaman. This is an impressive fortress of excellent architecture; It is famous for construction based on rocks. Some of these rocks are about 9m (30 ft) high and weigh more than 350 tons.



Tour of Pucapucara. This was an old Tambo (rest and guard post): these posts used to be found all along the Inca Trailpaths (walkways) in Inca Times. Tambomachay was a ceremonial center where the Incas used to worship the water; it is also known as the place of the waters of the eternal youth. After the guided tour, you will visit a traditional market



Hotel: **Sol Y Luna**



Set in charming bungalows with Peruvian decor in the Sacred Inca Valley, Sol y Luna - Relais & Chateaux features a spa, a gym and a sauna. It offers rooms with free WiFi overlooking the Urubamba Valley. Cusco is 37 mi away. Decorated with traditional Andean themes, rooms at Sol y Luna are fitted with stylish furnishing. All of them have heating and private bathrooms. A buffet breakfast is served daily.

DAY 9: CUZCO TO LA PAZ

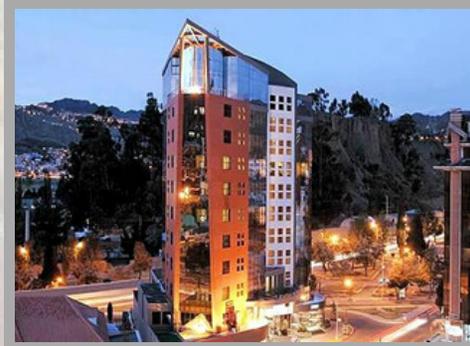
Depart Peru and take your flight to La Paz .

La Paz, in Bolivia, is the highest administrative capital in the world, resting on the Andes' Altiplano plateau at more than 3,500m above sea level.



Upon arrival, you will be transferred to your hotel.

Hotel: **Casa Grande La Paz**



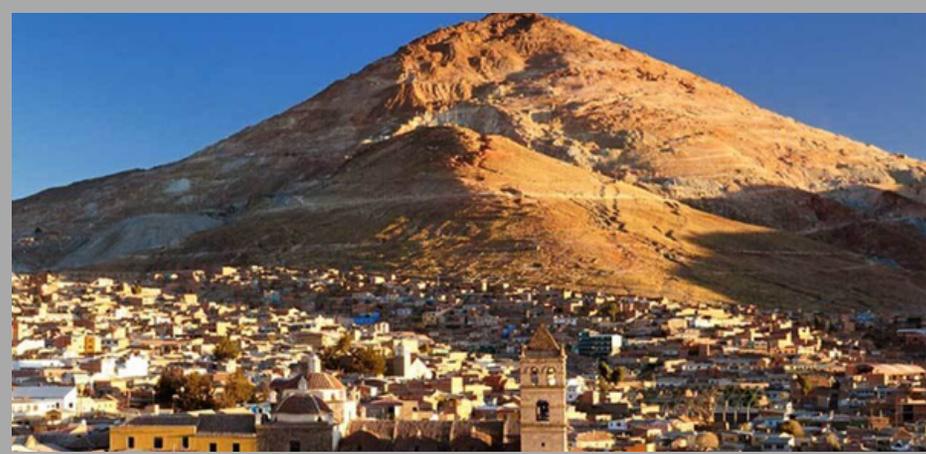


Chic, contemporary luxury meets innovative sustainable design at Casa Grande Hotel. Located in the heart of La Paz Bolivia's South Zone, easily accessible from the commercial and financial centers, our hotel exudes urban sophistication. Guests arriving in the lobby are greeted by a fresh and stimulating ambience featuring a bright, glass atrium, tranquil interior gardens and eclectic décor.

DAY 10: LAPAZ - UYUNI

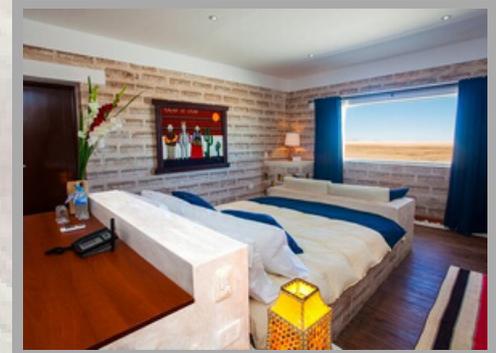
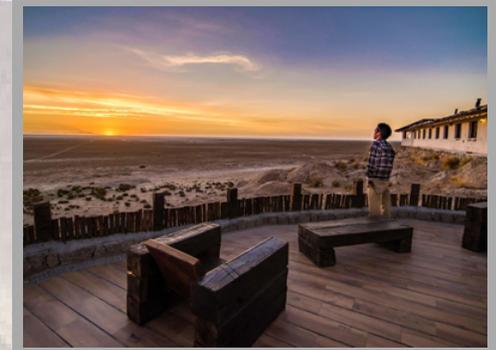
After check out from your Hotel in la Paz, you will be transferred to the airport for your flight to Uyuni.

Uyuni is a city in the southwest of Bolivia. Uyuni primarily serves as a gateway for tourists visiting the world's largest salt flats, the nearby Uyuni salt flat.



Upon arrival, you will be transferred to your Hotel in Uyuni.

Hotel: **Hotel De Sal Luna Salada**



Hotel De Sal Luna Salada is entirely constructed from salt blocks, with sweeping panoramic views of Salar de Uyuni dotting the hotel. Witness the beauty of the surrounding area and get lost finding the spot where the sky meets the earth.

Once you have settled down, you will head to the train's graveyard to see the first locomotives in Bolivia. Have your camera ready for some cool photos!

Afterwards, you will go to the tiny village of Colchani (salt miners' workshops next to the Salt Flats) to visit the factories, and see the traditional means of table salt production.

You will then be taken to the great Salt Flat of Uyuni (Salar de Uyuni), where you first will see the salt mining, and the piles of salt (pyramids of salt).



With a little bit of pre-planning, your trip to Salar de Uyuni in Bolivia could result in some epic photos to share with your friends and family back home. Below are some of the creative photos taken here:



Salar de Uyuni is the world's largest salt flat. It's the legacy of a prehistoric lake that went dry, leaving behind a desertlike, nearly 11,000-sq.-km. landscape of bright-white salt, rock formations and cacti-studded islands.



After this, you will go to see the Eyes of the Salt. These are big holes in the salt flat, from which bursts out water at high pressure (this water comes from beneath this dead lake).



Following this, you will go straight to the salt-made hotel (the only hotel allowed on the salt flats). Here, you'll have time to explore the various rooms salt sculptures, and the hotel's lobby (Playa Blanca), as well as take photos! At this very hotel, you'll enjoy a delicious lunch.



After the food, you will make your way to Incahuasi Island (Fish Island), located in the centre of the salt flats. Here, you'll see the giant cactus and the coral rock formations. There'll be the opportunity to stop here, right in the middle of the flats, to see the unusual hexagon- and pentagon-like formations. You'll have a lot of fun here with your camera – play around with the vast perspective for some incredibly bizarre results!



After some fun you go east direction and stop some where in the salts to see the SUNSET and finally head back to your hotel.



DAY 11: DESERT OF CHIGUANA - ANDEAN LAGOONS - DESERT OF SILOLI

This day starts at 7:00 am. Wake up for breakfast, and then get ready to begin an amazing day (check your room carefully when packing up, don't leave anything).

First in the morning we cross all the salt flats from one side to other. We will stop again for some last pictures in this magical place.



You'll first visit the small desert of Chiguana, located on the south side of the Uyuni Salt Flat. This desert is surrounded by many volcanoes, including dormant and extinct ones, as well as a semi-active volcano called Ollague (5840m high). You will see Ollague from the lookout, and spot the steam that still comes out from the top.



The next part of the journey will be heading south. You'll reach the Andean lagoons, where flamingos can be seen hanging around in their hundreds (three species of flamingos live here).



Going further south, you will get to the big Siloli Desert, which sits at 4550m high. This is the highest and driest desert in the world.

Hotel: **Hotel del Disierto**



DAY 12: RED LAGOON - SOL DE MANANA - GREEN LAGOON - CHILE

Following a 7:00 am breakfast, you will leave out the high desert forward to see the Rock tree (lava cooled- rock formation).



Later that day, the last stop will be at the amazing Red Lagoon to see some pink flamingos, and the redness of the water from the viewpoint.



Ideally located for visits to the lagoons of the region, the Hotel del Desierto is the only real option in the area and just 40 minutes from Laguna Colorada. It is a small lodge literally in the middle of nowhere with capacity for 47 guests in basic but comfortable rooms. There are solar panels on the roof that generate electricity and hot water in the evenings. The property was built by four local families and is very much in tune with its environment, with friendly service and local food.



Next, you will get the top of a big volcano called Sol de Mañana 5000 high where you get in to the crater and will see the fumaroles and boiling mud pots (volcanic activity 150 to 200 C° hot)

After the volcano this will be down the hill to the hot spring to take a bath in nice clean water 35 C° hot so don't forget your swimming suit for this.



After the bath you will take lunch in the same place (small restaurant next to the hot springs) to get energy for the rest of the day. After lunch you go to visit the Green Lake at the foot of the big volcano Licancachur 6000 high.



After your Green Lake visit, the car will take you to the border line which is 35 minutes far from the green lake. Once at the border the company staff will assist you for your transfer to San Pedro from border (around 1 hour ride). You will get to San Pedro by 15:00 in the afternoon Chile time.



You will then be transferred to your hotel in Chile.

Hotel: **Tierra Atacama Hotel & Spa**



The essence of this unforgettable desert landscape is at the heart of Tierra Atacama, while also making it both accessible and people-orientated. Atacama spa hotel was designed by some of Chile's most renowned architects, with regional sensibilities, eco-friendly design and boutique comforts firmly in mind.

Living spaces showcase locally made trinkets and crafts, fire pits on the outdoor terrace will keep you cozy during those starlit evenings, and a modern take on High Andean cuisine leaves you totally satisfied, ready to explore the best of this inspiring place.

DAY 13: CHILE (CEJAR LAGOON TOUR)

Enjoy the best of Chilean cuisine while staying at Tierra Atacama Hotel and Spa.

In the afternoon, you will be picked up from your hotel for your Cejar Lagoon Tour.

The Atacama Salt flat is the largest salt deposit in Chile and is formed by a depression without water outlet that receives from the San Pedro river and multiple streams where the water seeps from the mountain range.



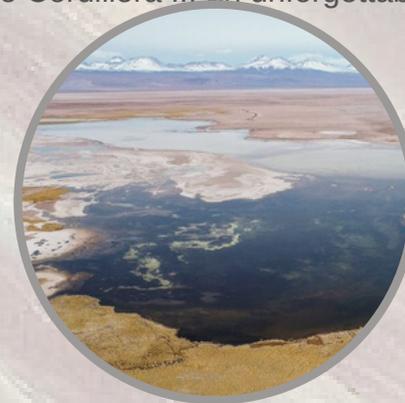
To the interior is Laguna Cejar, beautiful and mystical of turquoise color. Its great salt content generates the floating effect which makes for a relaxing bath and a fun experience.



Then we will visit Ojos de salar (two well or “pozones”), water coming from underground lagoons where small reeds and seaweed grow on its banks.



Finally, in Laguna Tebenquiche we will enjoy the great whiteness of salt, next to an aperitif and contemplating in its waters the reflection of the Cordillera ... an unforgettable show.



This tour is about five and a half hours. After this, you will be transferred back to your hotel to relax.

DAY 14: CHILE (ALTIPLANIC LAGOONS)

After breakfast, you will be picked up at 6:30 am for the tour. In this expedition you will visit: Toconao (Kunza: Lost Corner) enchants for its simplicity, calm of its people, special climate, beautiful architecture and craftsmanship;



You will visit the marginal area of the Salar de Atacama known as Laguna Chaxa located in Sector Soncor, Los Flamencos National Reserve.



In addition to the flamingos abound species such as Tagua Cornuda, Parinas Chicas, Caití, Playero de Baird, Chorlo de la Puna, Pato Juarjual and Gullata. The flora is composed mainly of the Llareta and the Paja Brava. Both lagoons are born thanks to groundwater from thaws.



Later we take direction to the South East (Cordillera de los Andes) to settle in an Altiplan Village named Socaire, visit its Church and know its agriculture.

Once installed in the cordon of the Andes we head approx. to 4200 meters to meet Lagunas Miscanti and Littlefinger belonging to the Los Flamencos National Reserve, it is characterized by volcanoes and mountainous reliefs such as the Miscanti hill and volcano Little fingerlings.

This tour is around seven hours and will finish at around 2PM. You will then be transferred back to your hotel, Tierra Atacama Hotel & Spa

You may want to experience their Spa treatments. The hotel offers natural elements in their spas, from treatments and therapies influenced by the environment, to pools and hot tubs facing spectacular, scenic views.



DAY 15: CHILE (RAINBOW VALLEY)

After early breakfast, you will be picked up at 7:30 am for your Rainbow Valley Tour.

This magical place was formed by tectonic movements along with the volcanic activity of millions of years ago, place of conjunction between the Domeyko mountain range, salt range and the Andes.

It owes its name to the wide variety of shades that can be observed in the hills of the valley, these give an account of the great richness and different concentrations of clays, salts and minerals. Because the different rocks are under heavy weather.

This expedition will also allow you to visit the petroglyphs of Good Herbs of great historical importance based on rock art, where the Atamanño people left a vestige of their culture through them (place of great geological content).

The tour is approximately seven hours and will end at around 2PM. You will be transferred back to your hotel.
Hotel: Tierra Atacama Hotel & Spa



DAY 16: CHILE (SALAR DE TARA)

After early breakfast, you will be picked up at 8:00 am for your Salar de Tara Tour.



Place belonging to the Los Flamencos National Reserve inserted in the Cordillera de los Andes, stands out for its geological content, since from its past and through the famous Caldera de la Pakana. Technically you walk on this boiler. Finding Cathedrals, depressions and different sediments that combine with the existing Flora and Fauna of the place.

You will visit the following places:



Mirador Volcán Licancabur



Vistas panorámicas al Salar de Atacama



Humedal de Quepiaco



Laguna Diamante



Mirador de aguas Calientes



Salar de Quisquiro

The tour is approximately eight hours and will end at around 4:30PM. You will be transferred back to your hotel.

Hotel: Tierra Atacama Hotel & Spa

DAY 17: FLIGHT TO SANTIAGO

After early breakfast, you will be transferred to the airport for your flight to Santiago.

Hotel: The Ritz Carlton Santiago



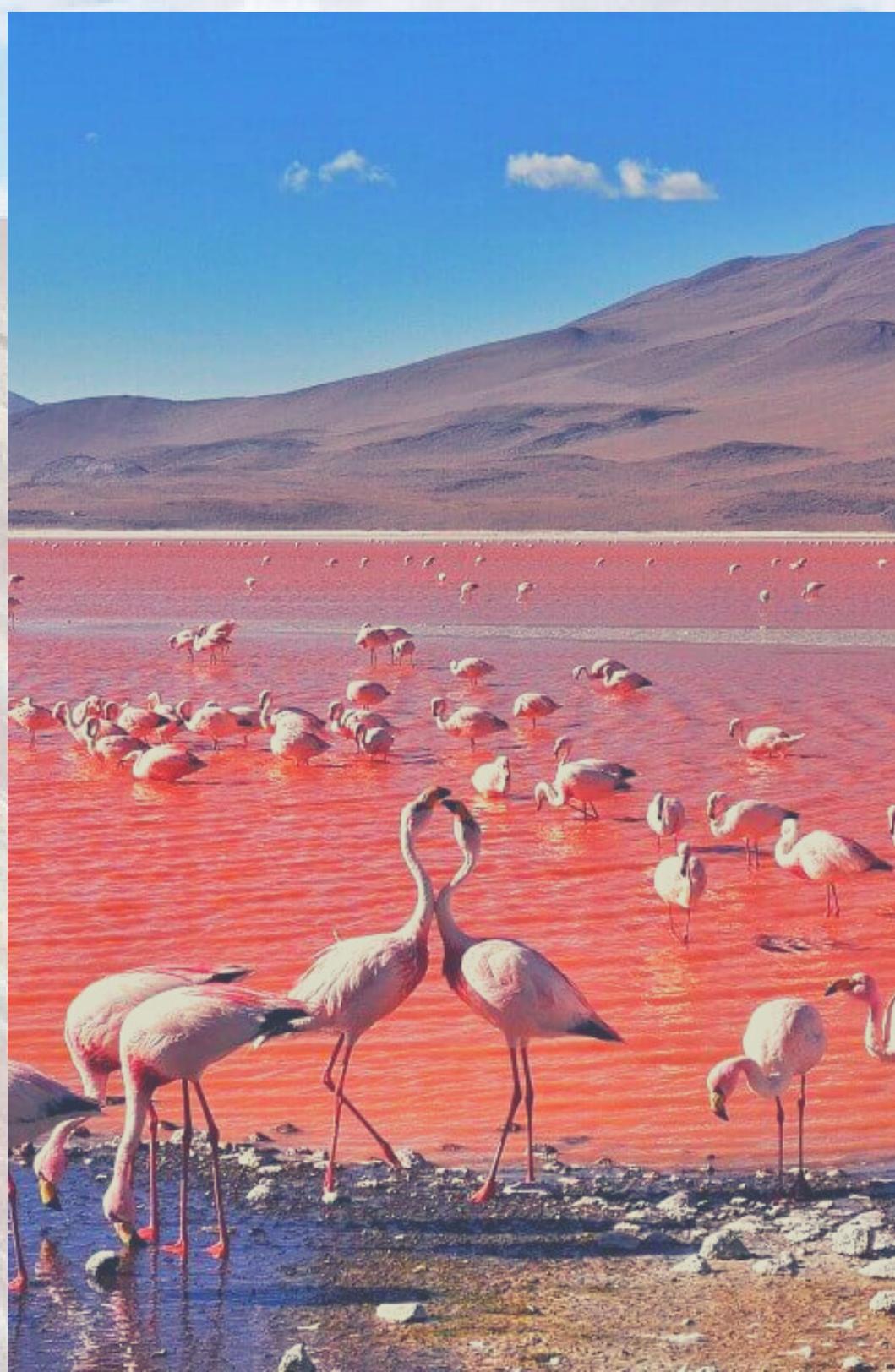
The Ritz-Carlton, Santiago offers an elevated business hotel experience within the city's El Golf neighborhood. Newly renovated guest rooms and suites feature a nature-inspired aesthetic, city views and spacious layouts. Meeting rooms are spread across more than 9,000 sq. ft., catering to events of up to 350 guests. The penthouse spa features a cupola-enclosed pool. And Estró restaurant presents farm-to-table cuisine with a Chilean touch.

DAY 18: FLIGHT BACK HOME

After an enjoyable and memorable trip, it's time to bid farewell.

Your transfer will await you to bring you to the Airport for your flight back home.

END OF TOUR



Inclusions:

FLIGHTS:

MNL-LIM
LIM-CUZ
CUZ-LPB
LPB-UYU
CJC-SCL
SCL-MNL

ACCOMMODATIONS:

- 2 Nights at Belmod Milaflores (Lima) or similar with breakfast / day 1-3
- 2 Nights at Sol Y Luna or similar (Cuzco) with breakfast / day 3-5
- 2 nights at Belmond Sanctuary Lodge (Machu Picchu) or similar with breakfast / day 5-7
- 1 night at Natura Vive Skylodge with dinner and breakfast / day 7-8
- 1 Night at Sol Y Luna or similar (Cuzco) with breakfast / day 8-9
- 1 night at Casa Grande (La Paz) or similar with breakfast / Day 9-10
- 1 night at Hotel De Sal Luna Salada with breakfast / Day 10-11
- 1 night at Hotel del Disierto or similar with breakfast / Day 11-12
- 5 nights at Tierra Atacama Hotel & Spa / Day 12-17
- 1 night at The Ritz Carlton Santiago / Day 17-18

EXCURSIONS:

- Private Full day tour to the Nazca Lines by land and Air including lunch.
- Private Visit Huacachina Desert Oasis
- Sand dune Buggy
- Sand Boarding
- Private Visit the Rainbow Mountain in Peru

- Private 2 day Sagred Valley| Machu Picchu + Huayna Picchu- Skylodge experience via Ferrata + Zipline
- Private Day tour to Cuzco
- Private 3 day tour Salar de Uyuni with lagoons
- Private Cejar Lagoon Tour
- Private Altiplanic Lagoons Tour
- Private Rainbow Valley Tour
- Private Salar de Tara Tour

TRANSFERS:

- All Airport and Tour Transfers as mentioned on the itinerary

Exclusions:

- Applicable Entry Visas
- Medical Requirements
- Comprehensive travel insurance
- Services not specified above
- Meals not specified
- Items of a Personal Nature & Gratuities
- Anything not mentioned on the itinerary

BOOKING CONDITIONS

We at Travelux Co. want you to have the most luxurious and undoubtedly stress free trip. Therefore, we provide the following booking conditions for you to know your rights and obligations with us. Please take the time to read them carefully. Upon confirmation of your trip, we are to assume that you have read and agreed to the conditions that are stated below. We believe that our trips and tours are made for travelers who seek luxurious 5-star treatment, private & unique, enjoyable and memorable experiences as a VIP client. In these booking conditions, all references to "itinerary", "trip", "tour", "booking/s", "excursion/s" means your holiday arrangements with us at Travelux Co. unless stated otherwise. For references to "you", "your", "party", "individual", "companions", "client /s", "traveler /s" means all the people named in the booking of the trip with us. For references to "we", "our" and "us" means Travelux Co.

All the information below will be as is unless agreed upon otherwise. These conditions can be updated and changed at any point in time without notice.

PAYMENTS

Upon choosing your preferred itinerary, a deposit will need to be made to secure your holiday trip with us. All our trips require a non-refundable deposit of 30% of your trips total cost. The deposit amount will be provided to you via email on the day of booking. Payment must be made 4 days after receiving the email. The full payment will need to be made 8 weeks prior to your departure date after the deposit has been received. If we do not receive all your payments in full by the due date provided to you by us, we will assume that you have cancelled your trip and we will be entitled to keep all payments and deposits made until that date. In case you want to keep your reservation and booking with us but have exceeded the due date, we will need a proper email requesting an extension. Please note the extra charges will apply. We only accept online wire transfer, paypal and cash payment. All payments will be charged in Philippine Peso (PHP) currency or United States Dollars (USD) currency.

FLIGHTS

Upon booking your flight, you will be required to pay the full amount of the plane ticket to secure your spot. This is on top of the 30% non-refundable deposit of your chosen tour/itinerary.

In the event that a flight is cancelled or postponed for whatever reason, Travelux Co. will do its best in adjusting and/or fixing the tour schedule in case it is affected. However, Travelux Co. will not be fully liable in case the tour schedule will entirely skipped due to flight delays or cancellations.

CANCELLATION POLICY BY YOU (CLIENT)

Should you or any one of your companions choose to cancel your booking, for any reason, once it has been confirmed and paid, you will be entitled to a refund. (GMT +3) However, the refundable amount will depend on the days prior to your trip and will exclude the initial 30% booking deposit. (Note: Only few Airline companies provide refunds, therefore, please be advised that your airfare will be non-refundable, if not, it will be depending on the policy of the airline of your choice.)

CHANGES/ CANCELLATIONS BY US (TRAVELUX CO.)

We at Travelux Co. mostly rely on our partners and affiliates on the itineraries that we craft for you and your companions, however, we will do everything to make sure that all inclusions in our itineraries are seamless and are up to par for you and your companions during your chosen trips with us. In no circumstance will we cancel your trip with Travelux Co after confirmation of booking unless there are reasons beyond our control that make it impossible to continue. In the unlikely event of Travelux Co. needing to cancel your trip, a reasonable refund will be made to you in correspondence with our partners and affiliates. In regard to minor changes in your itinerary, including but not inclusive to bus departures, activity visit times or other unforeseen schedule changes, you will be notified accordingly.

FLIGHT REBOOKING

After booking a flight with us, if any client is not able to travel on the agreed upon date, the individual has the right to rebook their chosen itinerary to a different date. However, the individual must notify Travelux Co. as soon as they have decided via email to sales@travelux.ph stating the reason for rebooking and the chosen date of the rebooking. Kindly note that rebooking conditions depend on the particular booking class confirmed. You may need to pay rebooking fee, fare and tax difference, and agency processing fee depending on the availability at the time we process the changes. Note: What is specified in this section is possible but not promised, it all depends and is subject to the airline conditions.

GENERAL HEALTH & FITNESS / MEDICAL CONDITIONS/ DISABILITIES

We at Travelux Co. want all our clients to have an extravagant holiday with us. In order for us to build the itinerary that fits all the wants & needs of the pair/group, we need to know if the group, family, or individual may have some health issues, medical concerns and/ or disabilities. Some tours may require a lot of walking and we want all our clients not to have difficulty or put a strain on themselves when on a trip with us. Due to that fact, it could be both very physically draining and mentally challenging. With that being said, we require our clients who want to participate in our trips and tours to be at a physical level that can allow them to get the most out of their trip or be prepared with any means of medication that they may need while on tour. However, we believe in making dreams come true and providing the utmost luxurious and memorable trips, therefore, we do cater to people with disabilities, medical conditions and other health conditions, but we will have to arrange all the needs prior to booking as it will take a lot of pre-planning and would have additional costs. For those clients who want to travel with us and have said conditions above, please note that you will have limited options as well.

PRICES

We at Travelux Co. do not disclose prices for our tours and packages on our website, as we provide all our clients with different and unique itineraries and experiences which may include special requests, preferences among others. Please note that we do not itemize our itineraries.

CLIENT RESPONSIBILITIES

Being part of our tours, you agree to accept the authority of the Travelux Co. team and decisions made by our employees, partners and affiliates while on your trip with us. If, in any case, the opinion of any such person(s) stated above on your level of fitness, health related concerns, and/or conduct any time before or during tours deem to be endangering or at least appears likely to endanger your health, wellbeing, any third party of the group, you will be excluded from all or part of the tour without compensation or refund.

CLIENT CONDUCT

Being a traveler and visiting a different country, the culture and attitude of people may not be like yours, therefore, we highly request all our clients to show proper conduct, have decent behaviors, and a respectable attitude upon traveling with us. We expect our clients to show proper decorum when touring around, visiting UNESCO protected world heritage sites around the world and interacting with village or town locals. We in no circumstances approve or encourage any inappropriate behaviors, use of language and any form of harassment towards fellow partners and affiliates.

SPECIAL REQUESTS

If you have any special requests during your trip for birthdays, surprises, or any other kind, please let us know ahead of time so that we can do whatever we can, legally, to make the request a possibility, with additional cost.

INSURANCE

For Travelux Co. is a luxury travel agency, we highly encourage our clients to have or secure travel insurance before booking a trip with us. We do not in any terms provide life and travel insurance, or any form of insurance during your trips with us. Hence, we will not be liable for any loss, or damage to you and/or your personal belongings.

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FORCE MAJEURE

Travelux Co. wants all our clients to know that except where otherwise expressly shown and stated in our booking conditions, we regret that Travelux Co. cannot be liable or pay you any compensation in cases where performance of our duties under our agreements with you are prevented and/or affected by, or that you otherwise suffer any damage, loss and/or expense of any kind as a result of force majeure. In the booking conditions of Travelux Co., force majeure means that in any such event which Travelux Co. or any of our service suppliers/ providers / affiliates or other services in question could not, even after highly anticipated and due care, avoid or have foreseen. These events may include but are not limited to war, terrorist pursuits, riots, natural or nuclear disaster, civil strife, closure of airports, industrial conflicts, unfavorable weather conditions, technical problems with our transportation, strikes, fires and all other similar kinds of events that are beyond our control whether such events are actual or threatened.

DAMAGE AND LIABILITIES

Once you have booked a trip with Travelux Co. you must be aware that we do not hold any responsibility when it comes to damage and loss of personal belongings, ticket losses and missed planes or ferry rides by you. As stated above, we recommend our clients to apply for their preferred insurances to avoid any headaches during the trip. *All of your trips activities, transportation schedules, tickets (plane, ferry, etc) , important notes will be stated in the travel app that will be given to you 1-2 weeks prior to your holiday.

DIETARY REQUIREMENTS

We want our clients to be open to let us know a bit about them before booking their trip with us. With that being said, we would like our clients to know that it is their responsibility to tell us if they, or anyone in their party have any dietary preferences or

needs, allergies and other forms of diet related concerns for us to know what restaurants to bring you and/or suggest to you. Also, we would always like to be made aware of all these concerns to be able to plan your trip properly and avoid any unwanted or unforeseen problems.

COMPLAINTS

For any complaints regarding your trip with Travelux Co. or cold encounters with our partners and/or affiliates, we highly encourage you to email info@traveluxx.ph . Once we have received and reviewed your email, we will address the matter right away and resolve the problem and/or concern as soon as possible.

Privacy Policy

For Travelux Co. is a luxury travel agency, we understand that privacy is of utmost importance to you. We want you and your companions to experience to be of the best, hence, we want you to know that when dealing with such information it is our priority to make your transactions with us confidential. This is to be able to provide you with a safe and trusting relationship with Travelux Co. We want you to know that the type of personal information we gather and hold for the individual/s is, of course identifiable. We at Travelux Co. only asks for general information needed for tickets and bookings of your trip, hence, sensitive information such as race, political beliefs, and religion are not discussed unless the client has specific activities that require us to do so. Upon booking with us, we will send you a form asking a broad range of personal information which is necessary for us to provide you with our services. These vary from the type of product or service you choose. NOTE: If we are not able to collect the necessary personal information about you and/or your companions, we may not be able to provide you with the assistance, products and/or services that you may require on your trip.